



# Hosted Consumer VoIP Solution

## FAQ

### Ideal for:

Telecom Providers

Cable Operators

Internet Service Providers

MVNO's

MVNE's

### What is Hosted Consumer VoIP?

Hosted Consumer VoIP, also known as Hosted Residential VoIP, gives service providers the ability to offer VoIP products and services to their customer base. Service providers look to diversify their offerings with a VoIP service in order to stay competitive and generate more revenues. To introduce VoIP services to their customers, service providers can either build the platform by themselves - a lengthy and expensive procedure - or they can implement a hosted solution, which gives them the capability to offer VoIP to their customers at a quicker and more cost-effective rate.

### What is deltathree's Hosted Consumer VoIP Solution?

deltathree's Hosted Consumer VoIP Solution is a comprehensive, customizable turnkey solution for service providers looking to launch their own consumer VoIP offering. The Hosted Consumer VoIP Solution allows service providers to present a VoIP service to their customers in a matter of weeks as opposed to months and at a fraction of the cost as compared to building a platform themselves. Its components include:

- ◆ billing, e-commerce, fraud management
- ◆ web development
- ◆ network management, features
- ◆ voice services - DID numbers and PSTN Termination
- ◆ Customer Premise Equipment (CPE) configuration, fulfillment
- ◆ customer service and more

### How does it work?

deltathree's Hosted Consumer VoIP Solution is a complete, launch-ready VoIP platform that eliminates capital investment and limits operating expenses. As it is modular in nature, the Hosted Consumer VoIP Solution also allows service providers to choose the elements they want to outsource and those they want to keep in-house in order to leverage their existing capabilities. Either way, deltathree not only provides solution components, it also designs, implements and manages them. With deltathree's expertise and dedication, clients move quickly from the initial planning stage to full implementation. The Hosted Consumer VoIP Solution allows service providers to focus on marketing and sales efforts, leaving the development and deployment to deltathree.

### Why choose deltathree?

deltathree differentiates itself in the industry through:

- ◆ over a decade of expertise
- ◆ faster: quickest time to market
- ◆ cheaper: cost-effective - requires no capital expense
- ◆ better: a proven back office technology and service
- ◆ robust, reliable and scalable offers
- ◆ launch-ready solutions
- ◆ experience working with the top US telecom companies, e.g. Verizon



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