



A Full Spectrum of VoIP Products, Features and Services

deltathree offers all the elements you need to provide your customers with a complete, ready-to-use VoIP telephony solution. You can choose any combination of deltathree services that best suits your needs.

Changing the Way the World Communicates

Advanced Telephony Features

- VoiceMail
- Enhanced Call Forward
 - When Busy
 - When Unavailable
 - When Unanswered
- Speed Dial
- Call Waiting
- Conferencing (3-Way Calling)
- Anonymous Call Rejection
- Do Not Disturb
- Caller ID
- Last Call Return
- 411 Directory Assistance (USA)
- VoIP E911 (USA)
- Click It* (Click to Call)
- Find Me/Follow Me
- Local Number Portability (LNP) Support
- Repeat Dial
- Ringtones
- Text Messaging
- Simultaneous Ring

Innovative Telephony Products

- Broadband Phone
- PC Phone Dialer (Soft Client)
- Dialup Phone
- Calling Card
- Web CallBack (Click It*)
- SMS CallBack
- Tel CallBack

Advanced Reporting Tools

- Online Analytical Processing (OLAP) Tool
- Billing Software
- Daily Database Transfer
- Customized FTP Reports
- Troubleshooting Statistics Report

Flexible Billing Features

- Flexible Price Plan Options
 - Monthly Recurring Charges

- Per Minute Charges
 - Per Call Charges
 - Rounding
 - Increments
- Taxes
- Credit Card Processing
 - Credit Card Fraud and Detection Support

End User Web Portal

- Generic Hosted Solution
- Branded Hosted Solution
- Embedded Framed Solution
- XML API Solution
- Learn and Order Module
 - Sign up
 - Credit Card Processing
 - Account Set-up and Activation
- Manage account module
 - View Call Detail Records (CDRs)
 - View Account Transactions
 - View Billing Statements
 - View Call Plans
- Manage Features Module
- Help and FAQs

Customer Premise Equipment (CPE) Support

- Open Architecture, capable of working with any standard SIP phone/gateway
 - Multiple Port VoIP Gateways
 - IP Phones
 - PC Phone Dialer (Soft Client)

Customer Premise Equipment (CPE) Management

- Remote Configuration Tools
- Remote Upgradable Software/Firmware

Customer Service Excellence and Empowerment

- 24/7 Network Operations Center (NOC)
- Online Trouble Ticket System
- Customer Service Interface (CSI) Application

Planning, Development and Management

- Planning and Design
 - Evaluation of Partner Needs
 - Network Design and Capacity Planning
 - Technical Requirements Service Document (TRSD)
 - Business Requirements Document (BRD)
 - Master Project Plan and Implementation Schedule (MPP)
- Implementation and Integration
- Training: Operational Team, Customer Service, IT and more
- Testing
 - Customer Experience Testing (CET)
 - Operational Readiness Testing (ORT)
- Ongoing Post-Launch Support

OSS/BSS and Network Management

- SIP Call Control
- Real-time CDR Streaming (All Call Detail Records and Features Usage)
- Standards-based APIs for integration with other applications, portals and services

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VoIP Expertise, Innovation and Excellence



The Future of Internet Telephony Is Right at Your Fingertips

Innovative Experienced Flexible Reliable

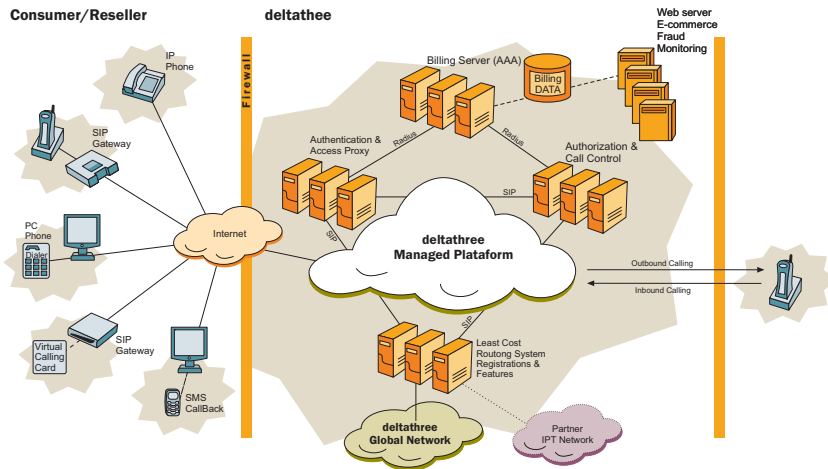
deltathree (Nasdaq: DDDC) is the leading provider of full spectrum VoIP products and solutions, including PC Phone, Broadband Phone and Virtual Calling Card. We offer private label hosted VoIP solutions for service providers, as well as an expanding variety of innovative VoIP products and services directly online and through a worldwide network of resellers. Utilizing advanced Session Initiation Protocol (SIP) technology, deltathree supports hundreds of thousands of active users and terminates millions of minutes around the world.

Since our inception in 1996, deltathree has evolved to become a leading hosted solutions vendor for major service providers seeking to add VoIP services to their product lines. Leveraging over a decade of global consumer experience, we've built a complete line of solutions that allow you to generate new revenue streams, diversify your product offerings,

minimize your time to market and differentiate yourself from your competitors.

deltathree's solutions provide all the components you need to sell the most advanced VoIP products, including back-office services, a rich set of enhanced features, a variety of VoIP hardware devices, management tools, project planning and implementation. Our robust back-office suite includes billing, e-commerce and fraud, provisioning and configuration, web applications, Customer Premise Equipment (CPE), network management and more. With deltathree's comprehensive VoIP solutions, you can focus on your sales and marketing efforts, while leaving the development and deployment to us.

With our expertise, flexibility, reliability and innovative VoIP technology, we provide you with one of the most versatile solutions anywhere in the world. Positioned at the forefront of the VoIP industry, deltathree is changing the way the world communicates.



Comprehensive VoIP Solutions

Through our distribution channels, deltathree provides a full spectrum of VoIP solutions that are viable and cost-effective alternatives to traditional telephone services.

Hosted Consumer VoIP Solution

deltathree's Hosted Consumer VoIP Solution is ideal for telecom, Internet service providers, MVNOs/MVNEs, cable operators, as well as large retailers and VARs who wish to add VoIP solutions to their product lines. Our Hosted Consumer VoIP Solution enables you to build, customize and rapidly launch complex VoIP products, such as Broadband Phone, with minimal risk and investment. This modular offering allows you to choose the different elements you want to outsource to us and those you want to keep in-house to leverage your existing capabilities. Flexibility, reduced cost, lower risk and rapid time to market are key elements of this deltathree solution, taking you quickly from planning and design to full integration and implementation.

Reseller Group

deltathree's Reseller Program is the answer for Internet/cyber cafes, call shops and centers, calling card providers, Internet service providers and local software/hardware distributors who want to add VoIP products to their offering. Our extensive and growing international reseller network enjoys low-cost calling worldwide and a variety of dial-up and broadband products and solutions. In addition, this turnkey program provides a variety of enhanced features, incentives, commissions, competitive international rates, advanced web tools and support. With this program, you can private label your offerings, while generating high-margin revenues.

Consumer Group

deltathree's Consumer Group consists of the award-winning iConnectHere direct-to-consumer offering and joip, the premier VoIP network that powers Panasonic's GLOBARANGE hybrid landline/VoIP phones. iConnectHere, our state-of-the-art Global Internet Phone Service, provides online telephony services directly to consumers and small businesses worldwide. The service allows you to replace your traditional phones with advanced VoIP products and save money on international calls using Broadband Phone and PC Phone. Panasonic's GLOBARANGE phone owners automatically become part of the global joip community, where members can call each other around the world for free and enjoy a vast range of advanced VoIP features and services.

